

Katala Education Ltd Safeguarding Policy

January 2024

About Katala Education Ltd

Katala Education Ltd (“**Katala**”), provides educational services with interactive features for learning and revising GCSE Maths. Katala offers numerous resources on its Website (<https://www.katala.co.uk> and any of its subdomains, collectively the “**Website**”) and as part of our related Services (collectively, the “**Services**”) to enable our users to learn and strive for the best grades they can achieve. This includes, but is not limited to, video tutorials, lesson notes, worksheets and answers, interactive quizzes, learning plans and tutor support via live chat.

We believe that children and young people should never experience abuse of any kind. We have a responsibility to promote the welfare of all children and young people, to keep them safe and to practise in a way that protects them.

Policy Purpose & Scope

The purpose of this policy statement is:

- To protect all users, including children, young people and their families, who access Katala’s Website and Services from harm. This includes the children of adults who use Katala.
- To provide staff and volunteers, as well as children, young people and their families, with the overarching principles that guide our approach to child protection.

This policy applies to anyone working on behalf of Katala, including senior managers and the board of directors, paid staff, volunteers, sessional workers, agency staff and students.

Legal Framework

This policy has been drawn up on the basis of legislation, policy and guidance that seeks to protect children in England, Northern Ireland, Scotland and Wales. A summary of the key legislation and guidance is available from <https://www.nspcc.org.uk/childprotection>.

Supporting Documents

This policy statement should be read alongside our [Terms & Conditions of Use](#) and [Privacy Policy](#).

Principles of Child Welfare & Inclusivity

We recognise:

- The welfare of children is paramount in all the work we do and in all the decisions we take.
- Working in partnership with children, young people, their parents, carers and other agencies is essential in promoting young people’s welfare.
- All children, regardless of age, disability, gender reassignment, race, religion or belief, sex, or sexual orientation have an equal right to protection from all types of harm or abuse.
- Some children are additionally vulnerable because of the impact of previous experiences, their level of dependency, communication needs or other issues.
- Extra safeguards may be needed to keep children who are additionally vulnerable safe from abuse.

Our Safeguarding Practices

We keep children and young people safe by:

- Valuing, listening to and respecting them.
- Adopting child protection and safeguarding best practice through our policies and procedures.
- Developing and implementing effective online safety procedures.
- Providing effective management for staff and volunteers through supervision, support, training and quality assurance measures to ensure everyone at Katala knows about and follows our policies and procedures confidently and competently.
- Recruiting and selecting staff and volunteers safely, ensuring all necessary checks are made.
- Recording, storing and using information professionally and securely, in line with data protection legislation and the terms outlined in our [Privacy Policy](#).
- Sharing information about safeguarding and good practice with children and their families via leaflets and emails.
- Making sure that children, young people and their families know where to go for help if they have a concern.
- Using our safeguarding and child protection procedures to share concerns and relevant information with agencies who need to know, as well as involving children, young people, parents, families and carers appropriately.
- Using our procedures to manage any allegations against staff and volunteers appropriately.
- Creating and maintaining an anti-bullying environment.
- Building a safeguarding culture where staff and volunteers, children, young people and their families, treat each other with respect and are comfortable about sharing concerns.

Our founding directors, Jake King and Callum McGrinder, play crucial roles as Child Protection and Safeguarding Leads. They are responsible for:

- Developing and updating safeguarding policies in line with legislation and best practices.
- Ensuring comprehensive safeguarding training for all staff, volunteers and stakeholders.
- Responding promptly to safeguarding concerns, ensuring confidentiality and sensitivity.
- Liaising with external agencies and sharing information as necessary.
- Regularly reviewing and improving safeguarding measures.

Their active involvement demonstrates our commitment to ensuring a safe and nurturing environment for every child and young person that uses the Katala Website and/or any of our related Services.

Contact Details

If you have any questions or concerns about any aspect of this Safeguarding Policy, please don't hesitate to get in touch with us.

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This policy is reviewed annually. It was last reviewed on: 2nd January 2024.

Signed:



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